

Consumer Protection (Distant Selling) Regulations.

Goods and services purchased on this site come under The Consumer Protection (Distant Selling) Regulations 2000. This gives rights to the consumer. The Society's policy under the Regulations is as set out below.

1 Goods and Services on offer and prices.

These are described on various pages on the web site

2 Taxes and VAT

There is no requirement for the Society to register for Value Added Tax and therefore there is no VAT due on any services supplied by the Society. There are no other taxes due. The prices quoted after adding postage and packing is the total price.

3 Delivery and Cost (postage and packing)

Delivery is usually within 7 days of receipt of the order. If we are not able to ship the order within 28 days then we will notify you of the expected delivery date. Costs of Postage and Packing are dependent on the total weight of your order and are added as part of the payment process.

4 Cancelling your order

In the case of good supplied (e.g. books) this is 14 days from the date of receipt by the consumer including Saturdays, Sundays and Bank Holidays. Notification of intention to cancel should be received by the Society in writing within the "cooling off" period of the 14 days. In the case of services supplied (e.g. database lookups) by the Society, once the fee and request for the service have been received by the Society, it shall start the process the request and no such cooling off period shall apply.

If you do decide to cancel your order, the law requires you to do this in writing. "Writing" includes letter, fax and email sent to the Society at the address to which the original order was sent. This does not include telephone calls which will NOT be acceptable

On receipt of a cancellation notice (and the returned goods where relevant) within the "cooling off period" the Society is required to refund the cost within 14 days, but only if the goods are returned in a re-saleable condition. The cost of postage for the returned goods shall be borne by the customer.

No refunds will be made in the respect of any CD-ROMs or DVD's where the customer has broken open the seal or wrapper. Any orders for magazines or periodicals which the Society may from time to time sell are also excluded from the right to cancel. If the Society has been asked to supply a service, for a fee, it will start to process the request and NO "cooling off" period shall apply, consequently no refund of the fee shall be made even if the customer wishes to stop the research.

A Cancellation Form may be downloaded [here](#)

The Law of England and Wales shall apply to this Contract

For further information see <http://www.legislation.gov.uk/ukxi/2000/2334/contents/made>

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